

2025

MOUNT PROSPECT
FIRE DEPARTMENT

ANNUAL REPORT

Mount Prospect
MP

LETTER FROM
CHIEF WANG



On behalf of the members of the Mount Prospect Fire Department (MPFD), I am honored to present our 2025 Annual Report. This past year brought continued high demand for emergency services, meaningful organizational growth, and a transition in leadership.

In 2025, the department responded to 7,909 calls for service — the highest number in our history. While the increase over 2024 was modest, the sustained volume reflects the ongoing demand for emergency services within our community. As in recent years, Emergency Medical Service accounted for the most responses and continues to represent a high percentage of overall call volume, reinforcing the importance of maintaining personnel prepared to deliver advanced life support care.

We continued to strengthen the department in 2025. With the addition of three new positions this year, the department has increased staffing by 12 since 2023, bringing our total sworn staffing to an all-time high of 84 members. This growth strengthens our ability to meet ongoing service demand while maintaining the high standard of service the Mount Prospect community expects.

This year also marked the retirement of Chief John Dolan after nearly three decades of service. As a lifelong member of the Mount Prospect community, his leadership and dedication left a lasting impact on the department. We thank him for his commitment and service.

As Chief, I am committed to ensuring we continue delivering the level of service our community expects and deserves. That means staying focused on people, preparedness, and responsibility to the community. I have great confidence in our members and in the direction we are moving as we continue serving the residents and businesses of Mount Prospect.

I am especially grateful to the dedicated members of MPFD whose professionalism and commitment to serving others define this department. I extend my sincere appreciation to Mayor Hoefert, the Village Trustees, Village Manager Michael Cassady, and the residents of Mount Prospect for their continued trust and support.

Thank You!



Fire Chief John Dolan retired from the Mount Prospect Fire Department on September 26, 2025, after a distinguished career spanning over three decades of dedicated service to the community.

Chief Dolan, a lifelong resident of Mount Prospect, began his fire service career in 1993 as a Paid-On-Call Firefighter and was sworn-in as a full-time Firefighter/Paramedic in 1996. He was promoted to Lieutenant in 2008, promoted to Deputy Chief in 2015, and appointed Fire Chief in 2021.

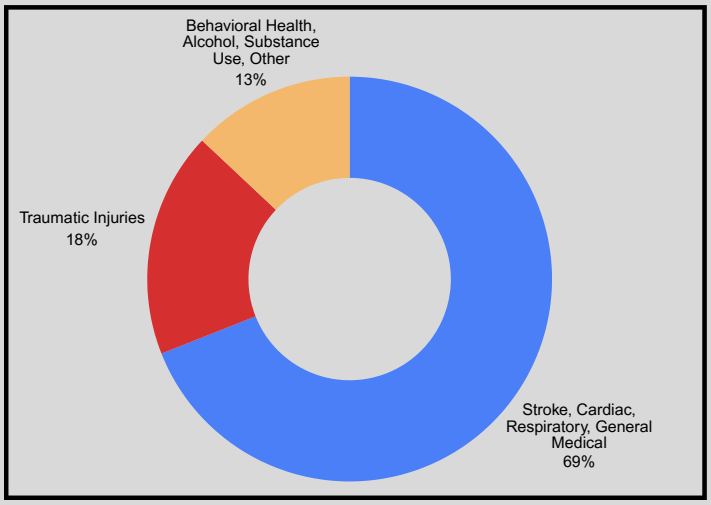
Throughout his career, Chief Dolan was known for his leadership, professionalism, and unwavering commitment to public safety and the Village of Mount Prospect. He was an active member of the department's Technical Rescue Team, Dive Rescue Team, and served on numerous committees, always working to advance the department and enhance services for the residents of Mount Prospect.

He will certainly be missed!

Emergency Medical Services

In 2025, the Fire Department responded to 5,694 EMS-related incidents, accounting for approximately 72% of all 911 responses.

2025 EMS Responses by Category:



Making a Difference

Bystander intervention remained a critical component of patient outcomes in 2025:

CPR was initiated prior to MPFD arrival in 24 of 44 cases (54.5%).

An AED was applied prior to arrival in 8 of 44 cases (18.2%).

Fifteen paramedics were re-licensed for a four-year licensure period.

GREAT JOB

Two members graduated from paramedic school.

One additional paramedic successfully completed system entry into the Northwest Community EMS System and is now authorized to practice within the department.

The department completed 2,833 hours of continuing education, averaging 35.41 hours per EMT/paramedic.

Equipment and Clinical Advancements

Following nine months of research by the EMS Committee, 10 new LIFEPAK 35 cardiac monitors were placed into service in October, ensuring every ALS vehicle is equipped with the latest cardiac monitoring and resuscitation technology.

Video laryngoscopes were also deployed across all ALS vehicles, including fire apparatus that previously did not carry advanced airway visualization equipment. Additionally, all paramedics completed training on the Sapphire IV infusion pump, and all front-line ambulances are now equipped with this device.





Clinical Research Participation

The Mount Prospect Fire Department was selected by the NWCH EMS System to participate in a blood administration trial aimed at improving outcomes for patients experiencing severe hypovolemic blood loss. The department was also invited to participate in a trial evaluating paralytic medications for Drug-Assisted Intubation (DAI). Both initiatives are projected to begin in 2026.

Department Core Values

Professionalism
We do all we can to ensure we deliver the best possible service to our internal and external customers/communities through smart, well trained, humble, dedicated, competent, hard- working and safe members. We are active participants in the communities where we live and work.

Integrity and Honesty
We value the public's trust and are committed to honest and ethical behavior. We hold ourselves accountable to these values. We believe in a personal commitment to the organization and the community. Self-discipline is the foundation for managing behavior.

Honor and Respect
We are a Fire Department family. We are committed and accountable to each other because our lives depend on it. We value the role each member plays in our organization. We respect those that came before us and will strive to make the organization better for those who follow.

Embrace Diversity
Recognizing the value of diversity helps us to work together as a team to serve our community. We are dedicated to reflecting and respecting diversity throughout our organization.

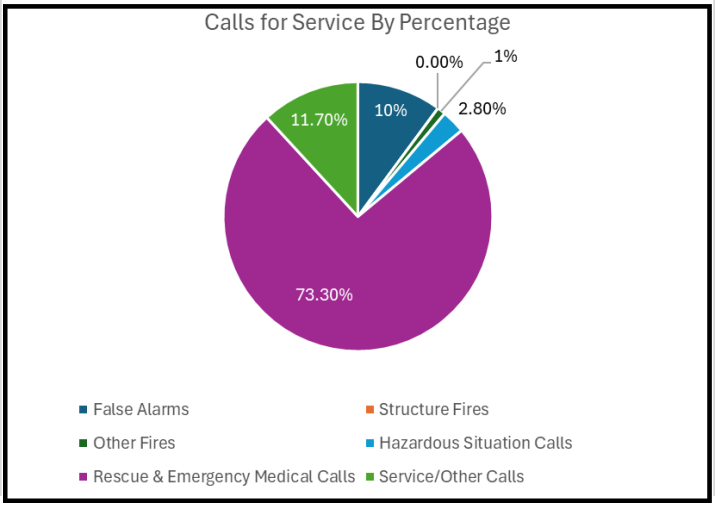
STATISTICS

Our Mission: To protect people, property, and the environment by reducing and controlling fire loss, providing emergency medical service, maintaining adequate emergency preparedness and engaging in fire prevention and public education activities.

Calls for Service by Call Type

Total Incident Responses = 7,909

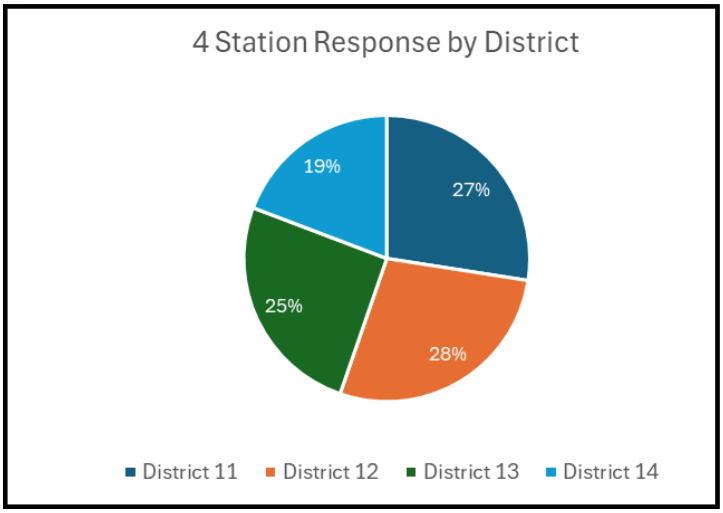
False Alarms - 10.7%
Structure Fires - .003%
Other Fires - 1%
Hazardous Situation Calls - 2.8%
Rescue & Emergency Medical Calls - 73.3%
Service/Other Calls - 11.7%



Calls by District

2025 marked the 1st full year operating out of 4 Stations & Districts.

This resulted in calls being well balanced across all 4 districts, keeping fire and ambulance units available throughout the community:



Calls for Service by Station & Vehicle

Total Vehicle Responses =17,073

Station 11

Ambulance 11 - 2010
Engine 11 - 2337
Tender 11 - 31

Station 12

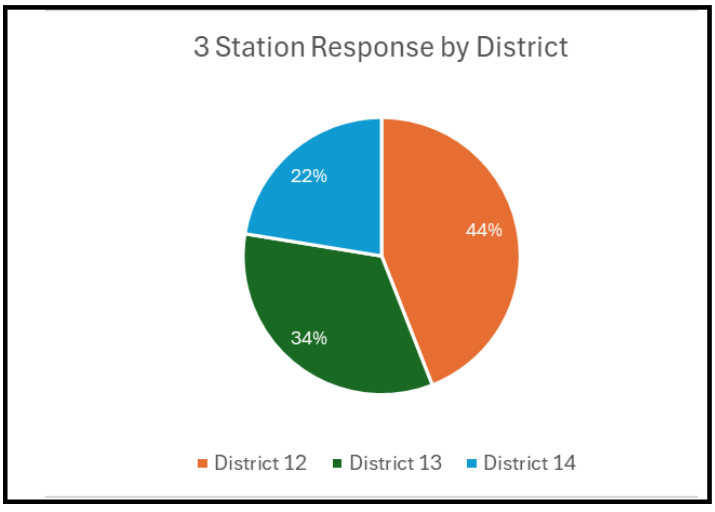
Ambulance 12 - 2089
Engine 12 - 2517

Station 13

Ambulance 13 - 1875
Tower 13 - 2161
Battalion 3 - 827

Station 14

Ambulance 14 - 1475
Engine 14 - 1751



DID YOU KNOW?

We have 84 Sworn Members

Sworn Personnel:

Firefighter/Paramedic:	66
Lieutenant/Paramedic:	12
Battalion Chief/Shift Commander:	3
Battalion Chief-Training:	1
Deputy Chief:	1
Fire Chief:	1
Total:	**84**

Administrative Personnel: 9

OPERATIONS

In 2025, the Operations Division responded to a record number of calls while continuing to refine how emergency services are delivered throughout the Village. The Fire Department responded to 7,909 calls for service, the highest annual call volume in Fire Department history. This increase reflects both continued growth in demand for emergency services and the operational realities of serving a busy metropolitan area.

2025 also marked the first full year operating out of four fire stations under the Department's four-district response model. This deployment strategy was designed to improve coverage, balance workload, and improve resource distribution throughout the Village. Over the course of the year, the four-district configuration has helped to distribute call volume more evenly across the Village and contributed to measurable improvements in overall performance. Moving a second fire apparatus south of the UP-Railroad corridor improved the Department's ability to place appropriate resources more quickly. Average response times were measurably reduced while maintaining balanced call volume across all districts.

The Operations Division also continued to plan for the Department's apparatus needs. In 2025, the Fire Department finalized the order of a new fire engine, with delivery anticipated in 2029, and a new ambulance scheduled for delivery in 2028. These future replacements are part of a multi-year apparatus replacement strategy intended to maintain fleet reliability and operational readiness. In addition, the Department took delivery of a hose and foam wagon to replace the existing unit, which had been in service for nearly twenty years. This apparatus supports hazardous materials response operations involving the tank farm facilities on the south side of Mount Prospect, ensuring continued coverage of this special target hazard.

Staffing adjustments were also implemented in 2025 to further support daily operations. The Village Board approved an increase of one additional member per shift, bringing added depth to on-duty staffing. This adjustment will improve the Fire Department's ability to manage routine time-off, training commitments, and unforeseen absences. The additional flexibility will help maintain consistent staffing levels while reducing reliance on overtime.









Daily Staffing

Firefighter/Paramedic

Officer

Station 11

Ambulance

Engine

Station 12

Ambulance

Engine

Station 13

Ambulance

Tower

Battalion

Station 14

Ambulance

Engine

FIRE TRAINING

A major focus of the 2025 training agenda was the first deadline for the Office of the State Fire Marshal (OSFM) Recertification Program. Illinois fire service leadership established a system requiring firefighters to complete continuing education objectives tied to their state certifications to keep them current.

The program began January 1, 2022, and provided four years to complete the required objectives. The first deadline was December 31, 2025. Through regular auditing, targeted training programs, and careful tracking of completed coursework, the department successfully recertified 317 state certifications among its firefighters.

Nine new firefighters joined the department and began the ongoing process of learning their roles, skills and community.

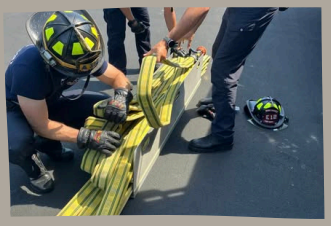
Members completed a total of 21,820 hours of formal documented training in 2025. That is 269 hours per member.

Members earned 40 new firefighting and special rescue state certifications through the required coursework and practical skill requirements throughout the year.

Many training activities focused on interoperability (aka partnerships and rapport) with other community organizations in the best interest of residents and businesses.

We spent two weeks conducting hands on training evolutions with Mount Prospect police officers in simulated active shooter scenarios. The drill was coordinated with a local school district and took place at a community school building during their summer break.













In addition to our required training curriculum, we were able to address some topics that don't get covered annually:

- Elevator Rescue Training presented by the Illinois Fire Service Institute
- Compressed Natural Gas and Other Alternative Fuel Vehicles
- Response to Fuel Carrier Truck Emergencies
- Surface Ice Rescue Operations
- Firefighting Foam Operations at the Shell Bulk Fuel Storage Terminal
- Nozzle Forward techniques for advancing hose safely

Local 4119 Year in Review

Investing in Our Neighbors

We hit the streets again this year for our annual MDA “Fill the Boot” campaign. Thanks to your incredible generosity as you passed through our intersections, we raised $6,750.25 to support families battling muscular dystrophy and fund life-saving research.



In July, we traded our fire gear for the Downtown Block Party to run a dunk tank. It was a weekend of high spirits and community fun that resulted in $3,890 raised for Project Fire Buddies, a non-for -profit organization we’ve partnered with to bring joy to local children facing critical illnesses.

A Special Bond: Our Buddy, Emmett

A highlight of our year has undoubtedly been our growing friendship with Emmett, a local "Fire Buddy" who has become a true extension of our firehouse family. Whether we were celebrating his birthday at Station 12 with donuts and Blackhawks tickets, or seeing him waiting on his porch in his own fire gear an hour before we arrived for a Christmas surprise, Emmett reminds us of the resilience and spirit of this community. He has spent time with us at both Stations 11 and 12, and he’s just as comfortable sitting in the Lieutenant’s seat of an Engine as he is relaxing in a recliner watching sports with our crews.

Legacy and Honor: Tim Evans

While we spent much of 2025 looking forward, we also took time to honor the legacy of those who paved the way for us. In September, a delegation of eight of our members—both active and retired—traveled to Colorado Springs for the Fallen Firefighter Memorial.



It was a deeply moving and solemn honor to stand beside Tim's wife, children, and siblings as his name was officially etched into the memorial wall. We made this journey to ensure that Tim’s sacrifice and his years of dedicated service to the Village of Mount Prospect are never forgotten. For us, "never forget" is a promise we keep to our members and their families, ensuring their place in our history is permanent.

Looking Forward

We are more than just an emergency service; we are your neighbors, your advocates, and your partners in making Mount Prospect a place where every family feels supported. We thank you for your continued support and look forward to seeing you at the station or out in the neighborhood in 2026.

MOUNT PROSPECT
I A F
INTERNATIONAL ASSOCIATION OF FIRE FIGHTERS
AFL-CIO CLC
FIRE FIGHTERS LOCAL 4119

FIRE PREVENTION BUREAU

Fire Prevention Week

Fire Prevention Week has been celebrated throughout North America every October for more than 100 years and remains the oldest public health observance in the United States, commemorating the Great Chicago Fire.

Each year, the Mount Prospect Fire Department partners with the National Fire Protection Association to promote fire safety awareness in our community. The 2025 theme, "Charge into Fire Safety: Lithium-Ion Batteries in Your Home," focused on the safe use of lithium-ion batteries commonly found in smartphones, laptops, power tools, and other household electronics.

Improper use, charging, or disposal of lithium-ion batteries can cause overheating, fires, or explosions. Residents are encouraged to purchase certified products, follow manufacturer charging instructions, charge devices on hard surfaces, and properly recycle batteries rather than placing them in household trash. Recycling locations can be found at www.call2recycle.org.

Poster Contest

The Fire Department annual Poster Contest encourages students from k-5th grade to create fire safety posters based on the 2025 Fire Prevention Week's safety message "Charge into Fire Safety". The winners were recognized in front of the Village Board at the Committee of the Whole meeting on November 18, 2025.



Smoke Alarm Grant Program

On November 4 and November 6, 2025, the Mount Prospect Fire Prevention Bureau, along with nine paid-on-call firefighters, installed 85 smoke alarms in 25 homes within the Oasis Manufactured Home Community on the south side of town. Prior to the program, approximately 25% of homes had no working smoke alarms and 75% had an inadequate number of alarms. Following installation, all participating homes achieved proper smoke alarm coverage, with alarms placed in every bedroom, outside sleeping areas, and on each level of the home.

Residents also received education on smoke alarm maintenance, home fire safety, and escape planning. This life-safety initiative was made possible through a donation from Elk Grove Township, and the department plans to continue the program in Spring 2026.

Working smoke alarms provide early warning during a fire, allowing occupants time to escape safely. Smoke alarms should be tested monthly and replaced every 10 years. Three loud beeps indicate smoke or fire—get out, call 9-1-1, and stay out. A single chirp every 30–60 seconds signals a low battery and the alarm or battery should be replaced. Working smoke alarms save lives.

Fire Prevention Bureau Activities

Fire Inspections – 2,359
Fire Investigations – 9
Plan Reviews- 320
Public Education Events- 120
People Reached Through Public Education Events- 14,500

EMERGENCY MANAGEMENT

The Department of Emergency Management operates within the Fire Department and plays a critical role in the Village's preparedness and response efforts. Before, during, and after natural or man-made disasters, Emergency Management works in close coordination with all Village departments and the Village Board to develop, implement, and maintain comprehensive plans and procedures that ensure continuity of operations and an organized response.



Emergency Management continued to enhance the Village's preparedness, response, and community resilience efforts throughout 2025.

The Village's Emergency Operations Plan (EOP) was fully updated, reinforcing the framework that guides all departments during disasters and large-scale emergencies. Staff responded to multiple severe weather incidents, including widespread storm damage and a major residential building impact, coordinating resources and supporting affected residents.

Preparedness initiatives included a multi-agency tabletop exercise simulating a prolonged water outage with cascading utility disruptions, as well as the development of Event Action Plans and Weather Safety Plans for major community events. Emergency Management supported Village events including the Memorial Day Celebration, Fourth of July activities, Downtown Block Party, Celebration of Cultures, and Oktoberfest.

Community outreach remained a priority. The team hosted a Disaster Preparedness Expo, a CERT Meet and Greet, and delivered presentations to senior residents. The annual First Responder Academy for Teens was coordinated in partnership with Police and Fire.

Congratulations to Emergency Management Coordinator, Jim Miller, who celebrated 30 years with the department!



Regional collaboration efforts included participation in the Cook County Threat Assessment Program (FBI-sponsored), enhanced sports and special events training, Urban Search and Damage Assessment training, and a large-scale school reunification drill at Harper College. Staff also supported neighboring CERT program development, assisted the Park District during an extreme heat event, and partnered with the American Red Cross to establish a Multi-Agency Relief Center (MARC) for over 100 displaced residents following a microburst that detached a roof of a multi-family residence.

Through planning, training, and interagency coordination, Emergency Management remains committed to ensuring the Village is prepared to respond effectively to any emergency.

Disaster's Don't Plan Ahead - But You Can

COMMUNITY SUPPORTED GROUPS

PAID ON CALL (POC)

The POC firefighters are on call 24 hours a day, every day to provide assistance to the fire department for structure fires, storm damage, power outages, flooding and other community incidents.

2025 Accomplishments:

- Completed 961 hours of training
- Responded to 4 callbacks for emergency assistance
- Held 47 Thursday night training sessions
- Completed 425 hours of public education/community engagement, which included the following:
  - 21 block parties
  - 9 school events
  - 9 fire truck rides to school
  - 5 Safety Socials in partnership with the Police Department and Crime Free Housing
  - Station tours, Randhurst events, Park District events and other village events









BOARD OF FIRE AND POLICE COMMISSIONERS

In Mount Prospect, as in many other communities across the state, hiring firefighters is the responsibility of the Board of Fire and Police Commissioners (BOFPC), not the Fire Department. Commissioners are residents of Mount Prospect who volunteer their time to oversee the testing process and interview potential candidates. In 2025, the BOFPC administered the Oath of Office to nine new firefighters and two newly promoted firefighters to the rank of Lieutenant.

Current Commission members are James Powers (Chairperson), Mark W. Busse, Rockne Bork, Maria McCarthy and William Knee.



COMMUNITY EMERGENCY RESPONSE TEAM

The Mount Prospect Community Emergency Response Team (CERT) is a volunteer organization that helps the community during times of disaster or emergency situations and when extra “hands” are needed with community events. CERT began in September of 2004 and some of our current members are also founding members. Under the direction of Emergency Management, CERT members annually provide approximately 2500 hours of volunteer time to the Village. Through monthly training, members prepare themselves for two areas of expertise: Planned Events like festivals and parades, and Un-Planned Events, like floods and storms.

Each year members receive continual education in fire safety, utility awareness, traffic control, first aid, fire extinguishers, communications, urban search, and community engagement.

FREQUENTLY ASKED QUESTIONS

Q: Does the Fire Department offer CPR classes?

A: Yes! The Fire Department offers American Heart Association Healthcare Provider and Heartsaver CPR classes throughout the year. All classes cover recognition and emergency resuscitation techniques for heart attack, cardiac arrest, stroke and airway obstruction on adults, children and infants.Classes also demonstrate the use of an automatic external defibrillator (AED). For more information about CPR classes, visit mountprospect.org/cpr.

Q: Why does a fire engine respond to a medical call with the ambulance?

A: There are several reasons a fire engine responds with the ambulance. Many medical calls require more than two individuals to treat and transport the patient. Advanced life support measures include cardiac monitoring, airway management, IV and drug administration, not to mention physically moving the individual from the residence to the ambulance. All firefighters are paramedic certified which means no matter what apparatus shows up first, they are equipped and trained to provide aid.





Q: What do inspectors typically look for during an annual fire inspection?

A: In general, inspectors are looking for any fire or life safety issues that may make the building unsafe for residents, occupants and/or employees. Inspectors look to make sure the building is properly addressed, that emergency lights and exit signage are working and that the correct number and type of fire extinguishers are present. Ensuring that all exits and utility rooms are clear and that a building's fire alarm and/or fire suppression system has been properly tested and maintained are also part of an annual fire inspection. For more information, visit mountprospect.org/fire or call the Fire Prevention Bureau at (847) 818-5253.

Q: What is a Knox Box?

A: A Knox Box is a small, over the door safe that holds a building's keys so that the Fire Department can gain access in emergency situations. Knox Boxes allow firefighters immediate entry into homes and businesses without forced entry damage or delay. Knox Boxes are usually mounted at the front door/entrance to a building, where the Fire Department can open them with a master key specific to Mount Prospect.





Website: mountprospect.org/fire
Facebook: facebook.com/mountprospectfd
X: @MountProspectFD

Emergency Services: 9-1-1
- Emergency Medical Services
- Fire Suppression
- Request for Emergency Vehicle or Personnel

Non-Emergency Services: 847-870-5660
- Community CPR and First Aid Training
- Disaster/Crisis Planning
- Incident Reports
- Premise Alert Program
- Paramedic Service Questions

Fire Prevention: 847-818-5253
- Building Evacuation Planning
- Citizen Emergency Response Training
- Fire Code Enforcement
- Fire Code and Fire Protection Systems Questions
- Fire Inspections
- Fire Investigations
- Fire and Life Safety Education Programs
- Fire Station Tours
- Juvenile Fire Setter Counseling
- Knox Box Program
- Smoke Detector Installation and Battery Replacement



Fire Station 11
1415 Algonquin Road



Fire Station 12
1601 W. Golf Road



Fire Station 13 (Headquarters)
111 E. Rand Road



Fire Station 14
2000 E. Kensington Road

Happy Retirement



Thank you to Lieutenant Matt Woleben
for 20 Years of Dedicated Service.

2026

Calendar of Events:

September 12: Fire Department Open House
October 5-11: Fire Prevention Week
October TBD: Fire Prevention Poster Contest